

# (provisional name)Tama City Multicultural Coexistence Promotion Basic Policy Summary version

## Purpose

The number of foreigners living in Tama City has been increasing and their nationalities are diversifying. The number of foreigners expected to stay long-term is also increasing. In order for Tama City to maintain a vibrant society in the future, the idea of "multicultural coexistence," in which Japanese and foreigners live together as members of the local community, will be important. In Tokyo and the country (Japan), reviews and formulation of guidelines and plans related to multicultural coexistence are progressing. So we have formulated the Tama City Basic Policy for Promoting Multicultural Coexistence to identify issues that need to be addressed and clarify the direction of specific measures that Tama City should focus on to solve these issues.

## Current situation

- The number of foreigners living in Tama City was 2,838 in January 2020, but has been increasing, reaching 3,669 in January 2025. (Figure1)
- Nationalities are diversifying, with permanent residents making up the largest number of foreigners by residence status, and the number of foreigners expected to stay long-term is also increasing.
- Looking at the age group, 0 to '40s made up about 78% of the total, showing that there are many foreigners in the younger generations. (Figure2)

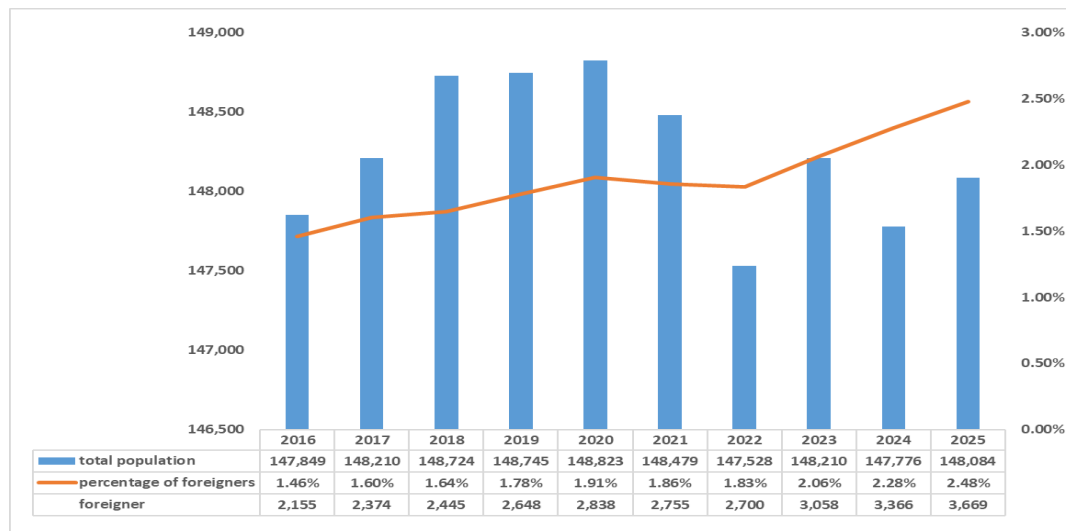


Figure 1. Changes in Tama City's total population and the percentage of foreigners

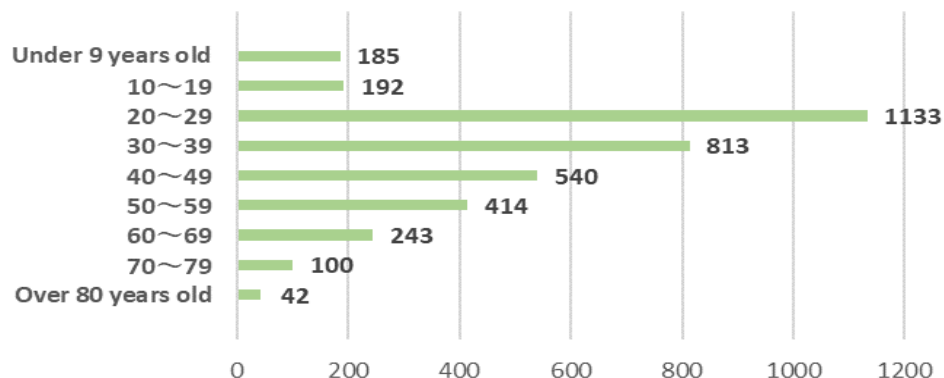


Figure 2. Number of foreign residents in Tama City by age group

## Vision

Based on "Sixth Tama City Comprehensive Plan" We decided vision.

**A city where people of different nationalities, etc, can accept each other's differences and live together in peace as members of the local community.**

## Main results of current situation analysis

The main contents of the survey (376 foreigner surveys, 685 Japanese surveys) results and analysis results of foreign citizen statistical data are as follows.

- Main problems are "not being able to communicate in the language" and "not understanding procedures at city hall/notices from city hall" that's why publicize Japanese language classes and multilingualization of information is needed (Figure3)
- When receiving information from the city, the most common language they understand is easy Japanese, after Japanese, English, and Chinese. There are needs to provide information in easy Japanese. But Japanese people have low awareness of easy Japanese
- Information is required about medical care, disaster, and securing the working environment. (Figure4)
- Since there are many young people and the number of permanent residents will continue to increase, it is necessary to provide more information on pregnancy, childbirth, and child-rearing.
- When asked what Japanese people can do (what they would like Japanese people to do), the most common answer in both surveys was "understand that culture and lifestyles differ from country to country". So it is necessary to promote understanding of the cultures and lifestyles of various countries.

Foreigner's Problems	Ratio
<b>Language barrier</b>	29.8%
Haven't experienced any particular problems	27.9%
In case of illness or injury	25.3%
Money matters	19.4%
Matters related to disasters such as earthquakes and typhoons	19.1%
<b>Not knowing how to go through the procedures at city hall</b>	17.0%
Finding a job	16.8%
<b>Not understanding the contents of notices from city hall</b>	15.4%
<b>Very little information written in multiple languages</b>	15.2%

Figure3. Foreigner of survey2025 「Problems in everyday life」 (Partial excerpt)

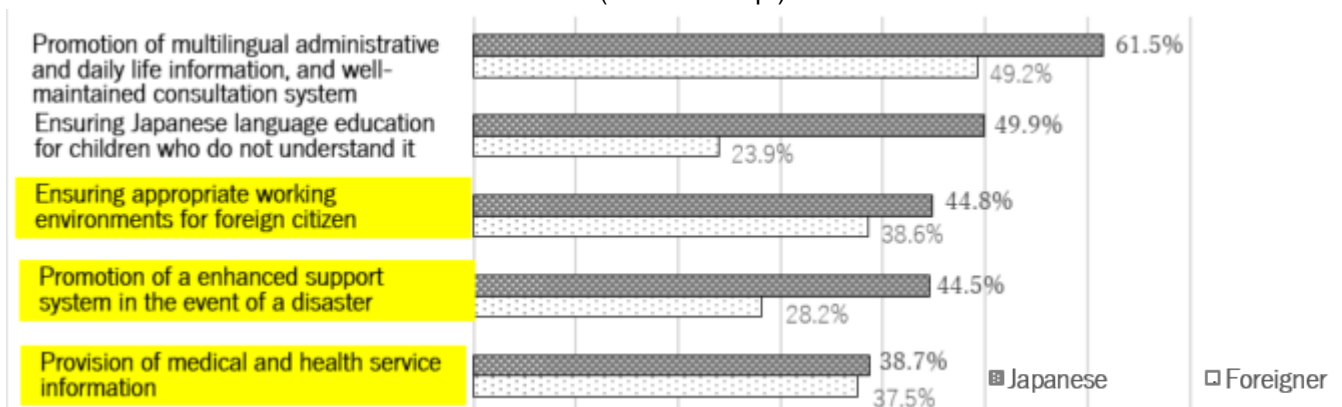


Figure4. foreigner and Japanese survey2025 「What Tama City should do to realize a multicultural society」 (Partial excerpt)

## Issues and Policy direction

### « Issues in communication living daily life »

- ◆ Various application forms and Life informations need to be multilingualized
- ◆ It is necessary to consider how to hold and publicize Japanese language classes in order to participate more foreigners in the classes
- ◆ Publicize and spread easy-to-understand Japanese

## Communication support

In order to allow foreigners to live their daily lives smoothly without being restricted by differences in language or customs, we will create an environment where foreigners and Japanese people can communicate with each other by translating necessary administrative and lifestyle information into multiple languages, utilizing ICT such as multilingual interpretation terminals, promoting and using easy-to-understand Japanese, and opening Japanese language classes.

### « Various issues faced in daily life »

- ◆ Improving the provision of information on medical institutions that support foreign languages, Establishing an environment that foreigners can receive medical services without any worries
- ◆ Providing information to ensure a proper working environment
- ◆ Establishing a support system in the event of a disaster
- ◆ Enhancement of information provision for pregnancy, childbirth, and child-rearing

## Life support

We will provide support for foreigners so that they can live comfortably by establishing an environment where they can receive all the necessary support information and appropriate services in areas such as education, employment, housing, medical care, and disaster prevention

### « Issues for mutual understanding and active participation as a member of the community »

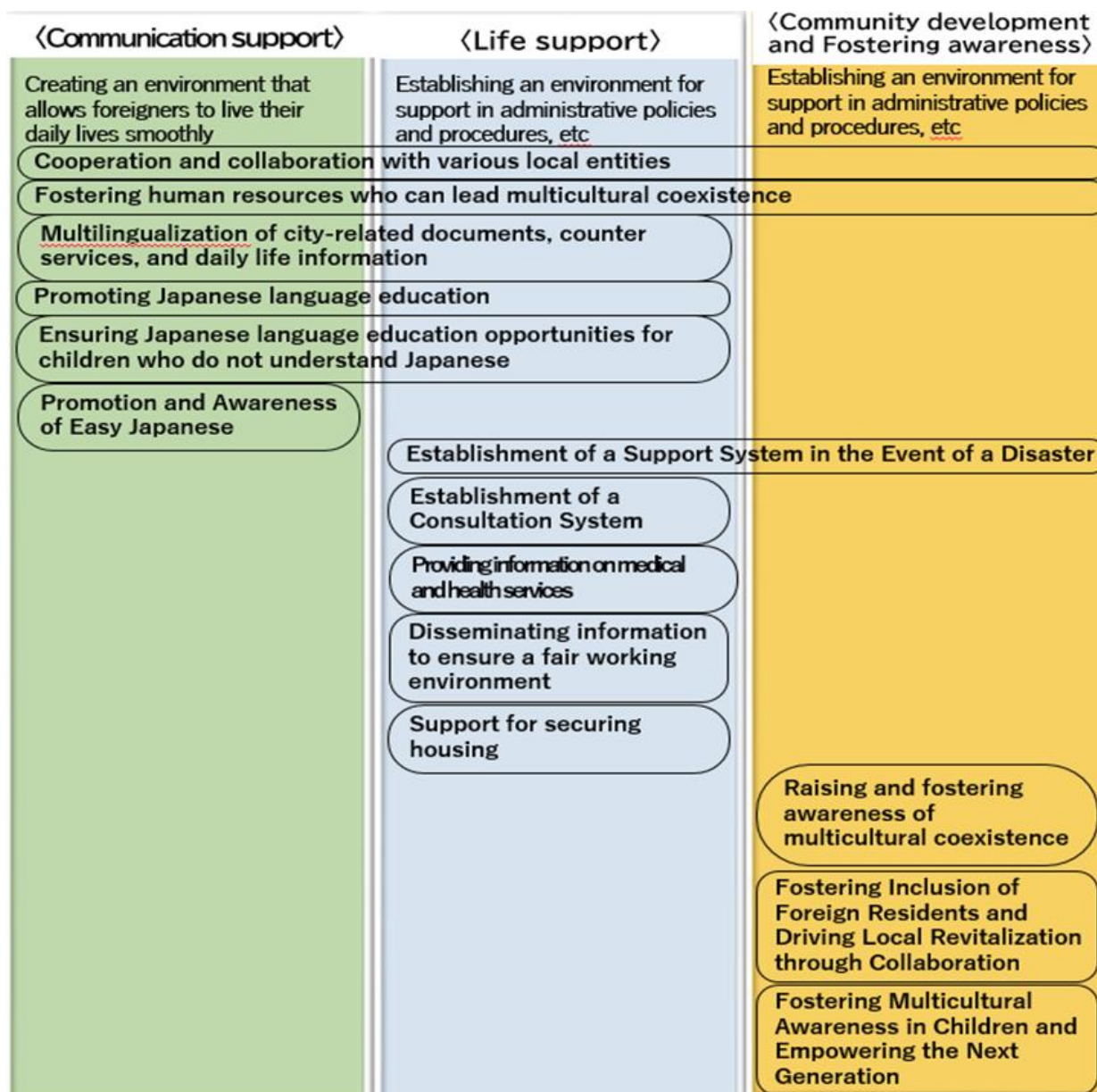
- ◆ Raise awareness of Japanese culture and living rules for foreign residents.
- ◆ Creating opportunities to learn about the cultures and living habits of various countries
- ◆ To increase opportunities for foreigners and Japanese people to interact.
- ◆ To create opportunities for foreigners and Japanese people to be active in the community without distinction between them.

## Community development and Fostering awareness

We aim to foster a sense of multicultural coexistence in the community by holding various exchange events to deepen mutual understanding between Japanese and foreigners and by creating opportunities for foreigners to play an active role in the community as members of the community.

## Policy and effort

Based on the characteristics of our city in multicultural coexistence, the direction of Japan and Tokyo, and the vision of this policy, we promote three policies and related efforts as the system diagram below.



### ▼Promotion system

- Inter-agency cooperation

Internal committees (a meeting body made up of relevant department heads and division heads, with the mayor as the head of the headquarters)

- Cooperation with related organizations

Tama City  
International  
Exchange Center

Tokyo and other  
municipalities

Nearby universities and  
Japanese language  
schools in the city